

Bossed Plumbing Solutions

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Gas Safe Registration No: 957755
Public Liability Insurance: £2 Million

Terms and Conditions – Boiler Installation Quote

1. Validity of Quote

This quotation is valid for 30 days from the date of issue. After this period, prices and availability of materials may be subject to change.

2. Acceptance of Quote

Acceptance of this quotation, whether verbally, in writing, or by payment of a deposit, will be deemed as acceptance of these Terms and Conditions.

3. Scope of Work

This quotation covers only the work and materials specified. Any additional work requested or required — such as unforeseen pipework alterations, remedial work, or system upgrades — will be subject to a separate quotation or charged at our standard hourly rate.

4. Access and Facilities

The customer must ensure clear and safe access to the work area and provide electricity, water, and adequate working space. Any delays caused by lack of access or obstruction may incur additional charges.

5. Materials and Equipment

All materials and equipment supplied remain the property of Bossed Plumbing Solutions until full payment is received. We reserve the right to remove any such materials in the event of non-payment.

6. Payment Terms

A deposit of [insert % or amount] is required to confirm your installation date. The balance is payable immediately upon completion of the installation unless otherwise agreed in writing. Late payments may incur interest at 3% per month above the Bank of England base rate.

7. Warranty and Guarantees

Manufacturer's warranty applies in accordance with their terms and conditions. Bossed Plumbing Solutions provides a 12-month workmanship guarantee covering installation-related faults only. Bossed Plumbing Solutions will register the manufacturer's warranty on your behalf promptly after installation. Warranty is void if the system is altered, tampered with, or not serviced annually by a qualified Gas Safe engineer.

8. Unforeseen Issues / Additional Work

If unexpected issues arise — such as poor existing pipework, asbestos, or electrical faults — the customer will be informed immediately. Any additional work required will be quoted separately and agreed before proceeding.

9. Waste Removal

Old boilers, fittings, and associated materials will be removed from site unless the customer requests otherwise. Disposal charges may apply for certain items.

10. Cancellation Policy

If the customer cancels the installation within 7 days of the scheduled date, the deposit may be retained to cover administrative and scheduling costs.

11. Liability

Bossed Plumbing Solutions will not be liable for delays or failure to complete works caused by factors beyond our control, including supplier delays, extreme weather, or restricted access. We hold full public liability insurance up to £2 million.

12. Compliance

All work will be carried out by Gas Safe–registered engineers in accordance with current Building Regulations, Gas Safety Regulations, and manufacturer's instructions.

13. Customer Responsibilities

The customer is responsible for ensuring the correct and safe operation of the boiler after installation and arranging annual servicing by a qualified engineer.

14. Complaints

Any complaints should be raised in writing within 14 days of completion. Bossed Plumbing Solutions will investigate and aim to resolve all issues promptly and fairly.

Thank you for choosing Bossed Plumbing Solutions. We look forward to providing you with reliable and professional service.